Cambridge University Press with a Cambridge eLearning password for the Cambridge Uc Stage 2.0. All rights reserved. Printed in the United States of America. This book is intended as a guide for help desk professionals in troubleshooting, answering, and resolving issues with computer networks. The book is divided into three main sections: "Introduction to Computer Networking," "Network Administration," and "Troubleshooting." Each section contains several chapters that cover specific topics in detail. The book is written in a clear and concise style, making it easy to read and understand. The book also includes numerous examples and exercises to help readers practice what they have learned. Overall, this book is an excellent resource for anyone looking to improve their knowledge and skills in computer networking.